



“75% of our clients have received refunds and/or credits”

ANCILLARY REFUNDS

NYC commercial building Saves \$150,000 on Electricity invoices.

HOW IT STARTED:

A commercial NYC management company retained NuEnergen to audit their electricity invoices for six different buildings.

THE PROCESS:

During the client's electric supply invoices audit, NuEnergen found that the supplier had incorrectly calculated the ancillary charges on supply invoices for two years across six different accounts. The supplier had billed these accounts at very high ancillary rates. As part of the audit process, NuEnergen contacted the supplier and presented the billing errors. After a lot of communications, the supplier admitted their billing mistakes, cancelled the historical supply invoices and refunded the overcharges in the form of a check or issued rebills for the correct ancillary rates.

THE RESULT:

NuEnergen was able to retroactively correct the supply invoices for these buildings and recover \$150,000 from one of the major electric suppliers in the NYC market.